

CARETS Roster in MRMLS Matrix



On Wednesday, July 7th, MRMLS Matrix will include all CARETS Roster information from the participating MLSs of CARETS – CLAW, CRISNet, iTech, and SoCAL MLS.

You will have the ability to search for all CARETS Agents and Offices within the Roster tab of MRMLS Matrix. A prefix of three alpha characters followed by a dash (-) will be appended to their Agent User ID and Office Code.

This prefix does not affect any MRMLS Matrix Agents or Offices. Your MRMLS Matrix User ID and Office Code will remain the same.

IMPORTANT: If you are a Listing Agent working with a participating CARETS agent, please discontinue the use of the “out of area” User ID when entering the Selling Agent, Co-Selling Agent or Co-Listing Agent into your listing. You can now use the CARETS agents found in Matrix Roster to populate those fields. If you are working with an agent outside of CARETS, please continue to use the “out of area” User ID.

The table below will help you distinguish the identity of the Agent User ID and Office Code.

MLS	Prefix-Agent User ID	Prefix-Office Code
iTech	ITC-User ID	ITC-Office Code
CLAW	CLW-User ID	CLW-Office Code
CrisNet	CRS-User ID	CRS-Office Code
SoCAL	SCL-User ID	SCL-Office Code

Training Video:

- [How to Search For an Agent](#)
- [How to Modify Your Contact Information in Matrix](#)